

INFORMATION FOR YOUR STAY

RESERVATION

To book your stay the following information is required: name and surname, date of birth, contact information (address, telephone number, e-mail), the name of the chosen hotel, room type, required date of stay and the chosen package. You can place your order through the booking form at www.SpaLuhacovice.cz

VISA

To obtain a Schengen visa for the spa or hotel stay, we will be happy to send you a reservation confirmation upon your request and following details: your name and surname in Roman characters (according to the valid passport), passport number and date of birth. The confirmation will be issued in English.

ACCOMMODATION

The rooms of the selected category are allocated exclusively by the sales department. Booking a specific room number is possible for a fee of 40 Euro. Changing the room at guest's request is possible at an additional cost of 40 Euro. Pets are not allowed in any spa hotels with respect to medical and spa reasons. General smoking prohibition applies to areas of all spa hotels and guesthouses.

ADVANTAGE OF STAYS FOR 14/21/28 NIGHTS

Book a stay for 14/21/28 nights and you will get 1/3/4 nights for FREE. The discount applies to the last 1/3/4 nights of the stay. The discount is valid all year round and cannot be combined with other discounts except FIRST MINUTE.

CHECK-IN / CHECK-OUT

Check-in after 2:00 p. m. in case of halfboard stays and after the noon in case of full board stays. Check-out till 10:00 a. m. The day of arrival and day of departure are calculated as one day.

BOARDING

We provide boarding services consisting of full board (breakfast, lunch, dinner) or half board (breakfast, dinner).

Rates for boarding in Euro	Jurkovičův dům, Alexandria, Chaloupka	Palace	Alpská růže
Lunch	12	11,2	8
Dinner	16,8	11,2	8

When staying at the Alexandria hotel, you are obliged to pay a non-refundable deposit of Euro 12 for each lunch. All extra costs have to be settled on spot.

Children under 3 years: **free** of charge without any boarding service
Children 3 - 12 years: have a **50% discount** on the given rates (half a portion of food being served).

RATES AND PAYMENTS FOR ACCOMMODATION

Prices for accommodation are given in Euro (including VAT) and include services described for individual stays and packages. If the stay takes place within a period of two different seasons, the price of the stay is calculated according to the individual seasons. The client is informed about the method of payment for the stay in the reservation confirmation.

Accepted payment methods: 1| bank transfer 2| online payment card 3| credit card or in cash at the reception after arrival

For bank transfers, all charges are for the account of the client. Payment at the hotel reception upon arrival is possible only if the entire booking has been done shortly before arrival.

We accept following credit cards: VISA, VISA ELECTRON, MasterCard, American Express, Maestro, JCB, Diners Club/DISCOVER, V PAY

CITY TOURIST TAX

The rates do not include the city tourist tax, which applies to persons over 18 years of age. The fee is determined by the Municipal Office of Luhačovice town. You will be asked to settle the fee upon your arrival at the hotel reception.

TRAVEL INSURANCE

No insurance is included in the price. We recommend that clients arrange their own travel insurance before arrival.

SPA TREATMENT

You can find the complete offer of the spa and wellness treatments on our website www.SpaLuhacovice.cz

CHANGING THE TREATMENT

It is not possible to change the treatments for packages already booked. The treatment can only be changed for medical reasons as determined by the physician. Such change is free of charge. Any other change of treatment is possible for a supplementary fee.

MEDICAL REPORT

Clients are recommended to bring their medical reports, or send them in advance. Please take your regular daily medicine with you in a sufficient amount for the entire length of your stay.

GENERAL TERMS AND CONDITIONS

We provide all accommodation in accordance with the General Terms and Conditions of Lázně Luhačovice, a.s.

You can find the full text on our website.

TRANSPORTATION TO THE SPA

We provide transportation of the clients from the airports in Prague, Brno and Vienna to all spa hotels in Luhačovice. We will be happy to arrange transfers according to your requirements.

Airport	Distance	Price in Euro ⁽¹⁾ / car ⁽²⁾	Airport	Distance	Price in Euro ⁽¹⁾ / car ⁽²⁾
Prague (CZ)	325 km	360	Bratislava (SK)	160 km	180
Brno (CZ)	100 km	130	Vienna (A)	180 km	215

⁽¹⁾ one way, ⁽²⁾ car for max. 3 people

Presale of stays 2024 starts in the Autumn

Get a **FIRST MINUTE discount of up to 20 %** for a timely order.



Only at the start of the sale you do have the widest selection of accommodation and dates for your stay in 2024.

Watch our website!
www.SpaLuhacovice.cz

- The rates indicated are in Euro per person per stay
- The city tourist tax is not included

		Winter season 02.01.-18.02.2023 / 19.11.-21.12.2023										Low season 19.02.-15.04.2023 / 01.10.-18.11.2023									
		Spa treatment stay		Curative stay		Medical Wellness		Rehabilitation after Covid-19		Spa for a try		Spa treatment stay		Curative stay		Medical Wellness		Rehabilitation after Covid-19		Spa for a try	
		DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL
Palace****	Komfort A	797	928	686	818	-	-	552	683	543	675	857	1 012	746	902	-	-	612	767	603	759
	Komfort A Plus	820	942	710	832	-	-	575	697	567	689	885	1 030	774	920	-	-	640	785	631	777
	Superior	812	-	701	-	-	-	567	-	559	-	875	-	764	-	-	-	630	-	622	-
	Superior Plus	836	-	725	-	-	-	591	-	582	-	903	-	792	-	-	-	658	-	650	-
	Apartment	963	-	853	-	-	-	718	-	710	-	1 054	-	944	-	-	-	809	-	801	-
Jurkovičův dům****	Komfort	888	1 022	777	911	-	-	637	771	629	763	986	1 159	875	1 049	-	-	735	909	727	900
	Superior	925	1 077	815	966	-	-	675	826	666	818	1 035	1 229	924	1 119	-	-	784	979	776	970
	Lux	1 000	-	889	-	-	-	749	-	741	-	1 130	-	1 019	-	-	-	879	-	871	-
	Apartment	1 140	-	1 029	-	-	-	889	-	881	-	1 312	-	1 201	-	-	-	1 061	-	1 053	-
Alexandria****	Superior	979	-	-	-	941	-	-	-	813	-	979	-	-	-	941	-	-	-	813	-
	Superior K	1 000	-	-	-	962	-	-	-	834	-	1 000	-	-	-	962	-	-	-	834	-
	Lux K	1 106	1 212	-	-	1 068	1 175	-	-	941	1 047	1 106	1 212	-	-	1 068	1 175	-	-	941	1 047
	Lux Plus K	1 133	-	-	-	1 095	-	-	-	967	-	1 133	-	-	-	1 095	-	-	-	967	-
	Apartment K	1 239	-	-	-	1 201	-	-	-	1 074	-	1 239	-	-	-	1 201	-	-	-	1 074	-
Alpská růže****	Komfort Plus	650	-	539	-	-	-	427	-	419	-	675	-	564	-	-	-	452	-	444	-

- The rates indicated are in Euro per person per stay
- The city tourist tax is not included

		High season 16.04.-30.09.2023										Low season 01.04.-15.04.2023 01.10.-31.10.2023		High season 16.04.-30.09.2023	
		Spa treatment stay		Curative stay		Medical Wellness		Rehabilitation after Covid-19		Spa for a try		Spa treatment stay for Children			
		DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL		DBL	
Palace****	Komfort A	923	1 105	812	994	-	-	678	860	669	851	Jurkovičův dům****	Komfort	623	687
	Komfort A Plus	956	1 126	846	1 015	-	-	711	881	703	872		Superior	648	719
	Superior	944	-	833	-	-	-	699	-	690	-		Lux	695	781
	Superior Plus	977	-	867	-	-	-	732	-	724	-		Apartment	786	899
	Apartment	1 155	-	1 044	-	-	-	910	-	902	-		Chaloupka****	Apartment	598
Jurkovičův dům****	Komfort	1 114	1 340	1 004	1 229	-	-	864	1 089	855	1 081	Alpská růže****	Komfort Plus	468	546
	Superior	1 177	1 431	1 067	1 320	-	-	927	1 180	918	1 172		Apartment	519	629
	Lux	1 301	-	1 190	-	-	-	1 050	-	1 042	-				
	Apartment	1 537	-	1 427	-	-	-	1 287	-	1 278	-				
Alexandria****	Superior	979	-	-	-	941	-	-	-	813	-				
	Superior K	1 000	-	-	-	962	-	-	-	834	-				
	Lux K	1 106	1 212	-	-	1 068	1 175	-	-	941	1 047				
	Lux Plus K	1 133	-	-	-	1 095	-	-	-	967	-				
Alpská růže****	Apartment K	1 239	-	-	-	1 201	-	-	-	1 074	-				
	Komfort Plus	832	-	721	-	-	-	609	-	601	-				

- The rates indicated are in Euro per child (3 – 12 years old) per stay

Explanations: DBL – double room, SGL – single room, K – air conditioning. The complete price lists, range of stays as well as the description of the hotels can be found at www.SpaLuhacovice.cz